

USM / Exterior Services

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Sent: Thursday, March 31, 2011 3:23 PM

To: Store Managers, Co-Managers
CC: Market Managers, Regionals, Directors of Operation, Directors of Innovation (CO, IL, IN, OH, IA, MA, ME, MT, MN, NE, NM, NY, VT, WI)
From: Store Operations
Date: March 31, 2011
RE: USM / Exterior Services

Overview:

Walmart has elected to terminate the contract with U.S. Maintenance (USM) which means your store will not be on the program for landscaping, parking lot sweeping and power washing. The result of this action will leave you with the opportunity to retain your current service provider.

This March, Cease and Desist notices were given to your local store level provider directing them to stop all parking lot sweeping, landscaping and power washing services. USM was to begin these three services starting Monday, April 4, 2011 or Monday, April 18, 2011, however, effective immediately USM will not begin these services.

Snow removal will continue through USM for the next 60 days, ending on May 30, 2011. Facilities Management is working on a long-term solution to help store level contracts maintain a consistent scope of work and visibility to Home Office.

Action Required:

- Retain your local service providers to continue service for parking lot sweeping, landscaping and power washing on a month to month basis. Do not sign a long term Scope of Work (SOW) or contract.
- Ensure you are using approved vendors on the Locate A Service Provider tool on the WIRE.

Resources:

- WIRE > Knowledge Center > Tools and Reports > Locate a Maintenance Service Provider <<https://wspp.wal-mart.com/WMSserviceProvider/serviceProviderLocationSearch.jsp>>
- Email questions to extsrvs@wal-mart.com
- If you cannot locate your former service provider, please contact conthelp@wal-mart.com. The following information needs to be included in their email:
 - o Store Requestor's Name & Email
 - o Service Provider Tax Identification Number
 - o Service Provider Name, Address & Phone Number
 - o Service Provider Primary Contact Name & Email Address
 - o Requested Service Type (s)
 - o Existing Walmart Vendor ID if applicable
 - o Facility Number

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